VR and Esports Attendant

Part Time

Description:

As a VR/Esports Attendant, you'll have the opportunity to check out new, exciting games and experiences in the world of VR and Esports while providing guests with an unforgettable entertainment experience. You'll be responsible for setting up equipment, keeping the shop clean and looking it's best, and enhancing the guest experience by providing exceptional customer service.

Responsibilities:

- Perform general setup and cleaning duties
- Troubleshooting technical issues for PC's, VR equipment, streaming equipment, etc.
- Processing customer purchases when necessary.
- Assisting guests with putting on/removing various types of VR equipment.
- Cleaning and upkeep of various equipment.
- Guide guests through party and event experiences.
- Actively Participate in team meetings and training sessions.
- Anticipating guests' customer service needs and providing assistance.
- Adhering to all company policies and procedures.
- Some responsibilities may not yet be listed.

Some Things About You:

- Punctuality – on time for every shift.
- Must have reliable transportation to and from the building.
- Above average technical skills – able to troubleshoot technical issues for PC's, VR equipment, streaming equipment, etc.
- Good communication skills with management, fellow team members, and guests.
- Able to provide exceptional customer service to all guests.
- Strong work ethic, willingness to learn, and able work in a team setting.
- Flexible availability – including nights and weekends.

How We Work:

- We are open 5 days a week, Wednesdays-Sundays from early afternoon into evening.
- As we are an entertainment business, our most important days are Friday and Saturdays and therefore we have extended hours.
- You will have training in all parts of the Sector X experience.

Average Hours: 25-40 hours/week

Location: Cherry Hill, NJ

Experience: None necessary; an aptitude for tech and/or video games and a team player.

Education: High school or Equivalent preferred, not required